

Rapid Rocks!



TIDBIT: Lending OFF

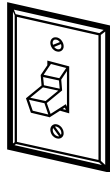
As we head into the holidays it is a good time to review how and when to turn off your Rapid lending.



When should you have your lending deactivated?

The rule of thumb is:

- if your lending operation is going to be seriously short-staffed or closed for more than 24 hours not counting weekends.



For example, if your ILL unit is out for a day of training, you would leave your Rapid lending on. Simply do your best the next day to catch up as much as possible.

If you're out for more than one day, we're happy to turn your lending off for you.

Sometimes emergency situations occur—maybe your Ariel machine or Odyssey delivery system have failed—and you aren't sure how long it will be before things are operational. In those instances, you might want to turn off your Rapid lending.

How do you turn your Rapid lending off?

Easy! Simply send a message to the Rapid staff at: RapidStaff@RapidILL.org

Be sure to tell us the date and time (indicating what time zone) you want to have your Rapid lending turned off and back on.

For example, if you are going to be closed on Thursday and Friday, you might want to have us turn your lending off midday on Wednesday to give you time to finish any outstanding requests.

In the case of extended "offs" the Rapid staff reserves the right to also turn off your Rapid borrowing. We would discuss this step with you beforehand.

For emergency shut offs, call Mike R. 970-491-0955 or Tom D. 505-699-5694

We're listening...

Do you have a "Tidbit" topic you'd like to have addressed, or a question for the Rapid staff? Maybe you'd like a refresher or tips on some aspect of Rapid processing? Please ask! RapidStaff@RapidILL.org

Rapid is a strong and innovative system because of the strength and creativity of our users.

Do you have a cool or interesting idea about resource-sharing? Do you wish "X" was possible? What issue do you wish was solved?

Share your ideas or frustrations with your Rapid colleagues and together we can tackle anything!

We would like to profile different sites occasionally in our sidebar. It's a nice way to get to know folks in our Rapid community.

We'll start with the Rapid team members, and hope your institution will be willing to be featured in the future.

Please let us know if we can count on you.

Profile: COF
Colorado State Univ.

Team Member Profile Greg Eslick

- > Greg is the Director of Rapid Technology and has been a member of the Team since Rapid's inception
- > Greg has a degree in Computer Science from Colorado State Univ.
- > A veteran (U.S. Navy) of the first Gulf War, he is the proud father of Chase, Abbey and Alexa.



Contact Rapid Support

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