

Rapid Rocks!

Rapid Jargon — Part 2

As promised in the last Rapid Rocks (November 2015), this issue will complete our look at the different Rapid request statuses (states). Unlike that issue, however, these states are seen only in a request’s history on the Rapid website. These states are not passed to ILLiad, Relais or WorldShare.

This document describes the states as they occur in Rapid.

There are twelve “non-API” states. We hope you find this information helpful.

New: The initial status for every Rapid request accepted into the system, “New” displays the Rapid Code and Branch Name of the borrowing library inserting the request, along with the date and time (Start Date) that the request entered the system.

Status	Rapid Code	Branch Name	Start Date
New	XXX	Main Library	10/5/2015 1:47:31 PM

Pending Export: is a custom process that has exported the request to a lender, usually a document delivery supplier like Reprints Desk.

Status	Rapid Code	Branch Name	Start Date
New	XXX	Main Library	9/11/2015 7:51:05 PM
Pending Export	YYY	Main Library	9/11/2015 7:51:16 PM

Filled (Rolled Back): This status is based on a couple of different scenarios. First, if a request is erroneously marked Filled. In this instance the filled status is rolled back by Rapid staff and the request goes to the next lender. The second and, most common, use of “Filled (rolled back)” is RapidX. Because RapidX updates the request, if the request was already updated to Filled by the lending staff, RapidX must first roll it back and then updates it to “Filled (rolled back)”.

Status	Rapid Code	Branch Name	Start Date
New	ABC	Main I Library	1/12/2016 10:48:17 AM
Pending	DEF	Main Library	1/12/2016 10:48:47 AM
Batch Printed	DEF	Main Library	1/12/2016 10:50:20 AM
Filled (rolled back)	DEF	Main Library	1/12/2016 2:37:49 PM
Received via RapidX	DEF	Main Library	1/12/2016 2:40:10 PM
Sending via RapidX	DEF	Main Library	1/12/2016 2:40:10 PM

Uploaded via RapidX: The lender has uploaded the article or book chapter to the RapidX server.

Status	Rapid Code	Branch Name	Start Date
New	SMU	Claire T. Carney Library	2/26/2016 12:22:03 PM
Pending	MBW	Main Library	2/26/2016 12:22:27 PM
Batch Printed	MBW	Main Library	2/26/2016 12:29:13 PM
Uploaded via RapidX	MBW	Main Library	2/29/2016 1:15:32 PM
Filled via RapidX	MBW	Main Library	2/29/2016 1:18:43 PM

Received via RapidX: This status shows that the lender has delivered a file (article or book chapter) to the RapidX server via Ariel or Odyssey.

Status	Rapid Code	Branch Name	Start Date
New	ABC	Main Library	1/12/2016 10:48:17 AM
Pending	DEF	Main Library	1/12/2016 10:48:47 AM
Batch Printed	DEF	Main Library	1/12/2016 7:04:31 PM
Filled (rolled back)	DEF	Main Library	1/13/2016 2:37:49 AM
Received via RapidX	DEF	Main Library	1/13/2016 2:40:10 AM
Sending via RapidX	DEF	Main Library	1/13/2016 2:40:10 AM

Sending via RapidX: Sending via RapidX means that the RapidX system is in the process of sending the article or book chapter to the borrowing library.

Status	Rapid Code	Branch Name	Start Date
New	ABC	Main Library	1/12/2016 10:48:17 AM
Pending	DEF	Main Library	1/12/2016 10:48:47 AM
Batch Printed	DEF	Main Library	1/12/2016 7:04:31 PM
Filled (rolled back)	DEF	Main Library	1/13/2016 2:37:49 AM
Received via RapidX	DEF	Main Library	1/13/2016 2:40:10 AM
Sending via RapidX	DEF	Main Library	1/13/2016 2:40:10 AM

Unfilled: When a request cannot be filled, the lender updates the record to Unfilled, and the request moves on to the next available lender. When the lending string is exhausted the request goes to the “Final Unfilled” state (see below).

Status	Rapid Code	Branch Name	Start Date
New	ABC	Main Library	2/25/2016 3:44:30 PM
Pending	DEF	Main Library	2/25/2016 3:44:48 PM
Batch Not Printed	DEF	Main Library	2/26/2016 11:30:05 AM
Batch Printed	DEF	Main Library	2/26/2016 11:31:26 AM
Unfilled	DEF	Main Library	2/26/2016 11:48:07 AM
Pending	GHI	Main Library	2/26/2016 11:48:28 AM
Batch Printed	GHI	Main Library	2/26/2016 11:55:16 AM
Unfilled	GHI	Main Library	2/29/2016 12:17:30 PM

Final Unfilled: This status indicates that the request has been through Rapid without being filled. “Final Unfilled” generally translates to ‘Unfilled’ in your ILL management system.

New	XXX	Main Library	1/3/2011 8:04:45 AM
Pending	YYY	Main Library	1/3/2011 8:05:01 AM
Batch Printed	YYY	Main Library	1/3/2011 8:57:19 AM
Unfilled	YYY	Main Library	1/3/2011 9:07:23 AM
Final Unfilled	XXX	Main Library	1/3/2011 9:07:41 AM

Out: the “Out” status indicates that a request will not be filled in Rapid. Either no Rapid lender was able to fill the request or the request was cancelled by the borrower. Some requests show Out as the final status and some will only reach the Not Available status, depending on the borrower’s workflow process.

Status	Rapid Code	Branch Name	Start Date
New	XXX	Main Library	1/3/2011 8:04:45 AM
Pending	YYY	Main Library	1/3/2011 8:05:01 AM
Batch Printed	YYY	Main Library	1/3/2011 8:57:19 AM
Unfilled	YYY	Main Library	1/3/2011 9:07:23 AM
Final Unfilled	XXX	Main Library	1/3/2011 9:07:41 AM
Not Available	XXX	Main Library	1/3/2011 9:07:56 AM
Out	XXX	Main Library	1/3/2011 9:14:19 AM

Bad Citation Resubmit: This state appears in the Rapid request history if the borrowing library corrects a bad citation and clicks the “Save and Resubmit” button. That action sends the corrected citation back into Rapid.

Status	Rapid Code	Branch Name	Start Date
New	ABC	Main Library	2/22/2016 10:42:13 AM
Pending	DEF	Main Library	2/22/2016 10:45:46 AM
Batch Printed	DEF	Main Library	2/22/2016 10:52:37 AM
Unfilled	DEF	Main Library	2/22/2016 12:24:07 PM
Pending	GHI	Main Library	2/22/2016 12:24:53 PM
Batch Printed	GHI	Main Library	2/22/2016 12:27:49 PM
Bad Citation Lending	GHI	Main Library	2/22/2016 5:56:26 PM
Bad Citation Notes: (LENDER: ghi)			
Bad Citation Borrowing	ABC	Main Library	2/22/2016 5:56:46 PM
Bad Citation ReSubmit	ABC	Main Library	2/23/2016 3:27:34 PM
Pending	XXX	Main Library	2/23/2016 3:28:32 PM
Batch Printed	XXX	Main Library	2/23/2016 3:35:51 PM

Unmediated Pending: This status indicates that the citation matched an Open Access journal, and Rapid will attempt to download the article and deliver it automatically.

Status	Rapid Code	Branch Name	Start Date
New	XXX	Main Library	3/2/2016 12:30:51 PM
Unmediated Pending	OPEN	Main Library	3/2/2016 12:31:42 PM
Sending via RapidX	OPEN	Main Library	3/2/2016 12:31:48 PM

Unmediated Resend: Rapid attempted to fill this request automatically via Easy Lending, but either failed to download the article, or the borrower subsequently requested a Resend.

New	XXX	Main Library	3/2/2016 9:26:49 AM
Unmediated Pending	OPEN	Main Library	3/2/2016 9:27:27 AM
Unmediated Resend	XXX	Main Library	3/2/2016 9:28:04 AM
Pending	YYY	Main Library	3/2/2016 9:28:24 AM
Batch Printed	YYY	Main Library	3/2/2016 9:33:36 AM

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I hope you've found this issue of Rapid Rocks interesting and informative.

As always, if you have questions, or suggestions for topics, please contact the Rapid team at:
Rapidstaff@RapidILL.org



Mike Richins mike.richins@colostate.edu	970.491.0955
Jane Smith jane.smith@colostate.edu	970.491.3195
Tom Delaney tgdelaney@rapidill.org	970-481-7811
Greg Eslick greg.eslick@colostate.edu	970.491.6578
Sam Friedman sam.friedman@colostate.edu	970.491.7601