

Rapid Rocks!



Rapid101: Statistics— Summary Reports

This is part two of our Statistics series. Today’s Rapid Rocks will concentrate on Summary Statistics. To begin, click the “Statistics” link under Borrowing or Lending Actions on the left-hand toolbar. This will display the Statistics Main Menu page.

Statistics ... starting July 1st 2010

Lending Statistics	Borrowing Statistics
<u>Lending Summary</u>	<u>Borrowing Summary</u>
Lending Detail Data	Borrowing Detail Data

[Archived Statistics](#) (Before Fiscal 2010)

We will be looking at the Borrowing Summary reports; the Lending Summary reports work the same way.

Select the report view, Calendar or Fiscal year, using this drop-down box.

Statistics Home

Report View: Fiscal Year Calendar Year Fiscal Year ▼

Branch: ▼

Statistics To View: ▼

Request Type: ▼

Next, from the “Statistics to View” drop down box select the fields you want to include in your report. There is quite a long list to choose from and you can select as many fields as you like. Put a checkmark next to your selections.

The example below shows the selection of “Borrowing Requests”, “Borrowing Filled” and “Percent Filled.”

Statistics Home

Report View: Fiscal Year ▼

Branch: ▼

Statistics To View: ▼

Request Type: ▼

- (Select All)
- Borrowing Requests
- System Average Borrowin
- Borrowing Filled
- Borrowing Unfilled
- Percent Filled
- System Average Percent F

Stay in touch with RapidILL

Rapid provides many options for you to stay up-to-date with our latest enhancements and announcements.

We have 12 separate listservs: one main list (Rapid-I) which includes the ARL, Academic E, Academic I, Academic M and Cosmo pods’ members and separate lists for each consortium or private pod. Please let us know if you’d like subscription instructions.

We also have a Facebook page and hope you will follow us there.

You can also email the Rapid team anytime at:

Rapidstaff@RapidILL.org



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There are three more selections to be made before running the summary report.

If your library has multiple branches in Rapid you can select the statistics for a specific site or by clicking “Select All” the report will generate the statistics for all of your Rapid branches. For this example, I have chosen “Select All”.

Statistics [Home](#)

The screenshot shows the 'Statistics Home' interface. The 'Report View' is set to 'Fiscal Year'. The 'Statistics To View' dropdown is set to 'Borrowing Requests, Borrowing'. The 'Branch' dropdown menu is open, showing options: '(Select All)', 'Morgan Library', 'Storage', and 'EJournals'. A large blue number '1' is overlaid on the left side of the interface, pointing to the Branch dropdown.

Next, select the types of requests you would like to review. You can choose Articles, Books, Book Chapter, singly or in combination, or choose “Select All” to see all of your Rapid borrowing activity. I have chosen “Select All”.

Statistics [Home](#)

The screenshot shows the 'Statistics Home' interface. The 'Report View' is set to 'Fiscal Year'. The 'Statistics To View' dropdown is set to 'Borrowing Requests, Borrowing'. The 'Request Type' dropdown menu is open, showing options: '(Select All)', 'Article', 'Book', and 'Book Chapter'. A large blue number '2' is overlaid on the interface, pointing to the Request Type dropdown.

Finally, click “View Report.” The report will take a few moments to display.

Statistics [Home](#)

The screenshot shows the 'Statistics Home' interface. The 'Report View' is set to 'Fiscal Year'. The 'Branch' dropdown is set to 'Morgan Library, Storage, EJourn'. The 'Request Type' dropdown is set to 'Article, Book, Book Chapter'. The 'View Report' button is circled in red. A large blue number '3' is overlaid on the bottom right of the interface, pointing to the View Report button.

As you can see on the next page, the summary report is displayed by Fiscal Year since that was our selection.

The information in the summary box below is straightforward. It includes not only the fields you selected, but also, in the case of Borrowing Requests and Percent Filled, displays the System Average for the libraries in the pods in which you participate. This information gives you a snapshot as to how your workgroup compares to the system average.

Statistics [Home](#)

Report View: Statistics To View:

Branch: Request Type:

1 of 1 Find | Next

RapidIll.org :: Borrowing Summary (Fiscal Year)

Year	Month	Date	Branch	Request Type	Borrowing Requests			Percent Filled	
					COF	System Average	Borrowing Filled	COF	System Average
<input type="checkbox"/> Fiscal 2014					12,464	2,216	11,576	93%	94%
<input type="checkbox"/> Fiscal 2013					19,083	2,657	17,747	93%	94%
<input type="checkbox"/> Fiscal 2012					21,539	2,440	20,455	95%	94%
<input type="checkbox"/> Fiscal 2011					22,309	2,320	21,151	95%	95%
			Total		75,196	9,633	70,929	94%	94%

RapidLL.org

Let's take a look at Colorado State University's March 2014, Borrowing statistics. To open the fiscal year, click the "+" sign.

Statistics [Home](#)

Report View: Statistics To View:

Branch: Request Type:

1 of 1 Find | Next

RapidIll.org :: Borrowing Summary (Fiscal Year)

Year	Month	Date	Branch	Request Type	Borrowing Requests			Percent Filled	
					COF	System Average	Borrowing Filled	COF	System Average
<input type="checkbox"/> Fiscal 2014					12,464	2,216	11,576	93%	94%
<input type="checkbox"/> Fiscal 2013					19,083	2,657	17,747	93%	94%
<input type="checkbox"/> Fiscal 2012					21,539	2,440	20,455	95%	94%
<input type="checkbox"/> Fiscal 2011					22,309	2,320	21,151	95%	95%
			Total		75,196	9,633	70,929	94%	94%

RapidLL.org

Below you see the monthly breakdown for FY2014. Notice that the abbreviation for each month is a hyperlink and the months are preceded by a “+” sign. These indicators denote a further breakdown of the statistics.

RapidIll.org :: Borrowing Summary (Fiscal Year)

Year	Month	Date	Branch	Request Type	Borrowing Requests		Percent Filled		
					COF	System Average	Borrowing Filled	COF	System Average
⊞ Fiscal 2014					12,464	2,216	11,576	93%	94%
	⊞ Apr				505	75	383	76%	83%
	⊞ Mar				1,707	282	1,601	94%	94%
	⊞ Feb				1,569	282	1,481	94%	95%
	⊞ Jan				1,118	234	1,014	91%	94%
	⊞ Dec				939	155	865	92%	94%
	⊞ Nov				1,802	274	1,698	94%	95%
	⊞ Oct				1,661	312	1,572	95%	95%
	⊞ Sep				1,263	254	1,186	94%	94%
	⊞ Aug				910	161	858	94%	95%
	⊞ Jul				990	187	918	93%	95%
⊞ Fiscal 2013					19,083	2,657	17,747	93%	94%
⊞ Fiscal 2012					21,539	2,440	20,455	95%	94%
⊞ Fiscal 2011					22,309	2,320	21,151	95%	95%
		Total			75,196	9,633	70,929	94%	94%

“+” denotes more info.

Month abbreviations are hyperlinks

Click a month’s hyperlink to display information specific to each Rapid site from which you borrowed. Notice that additional information is in this chart. Also, notice that this report is 3 pages long. Use the arrow keys to move between pages.

Statistics [Home](#)

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RapidIll.org :: Borrowing Specifics *(Borrowing requests made by COF)*

For March 2014

Lending Rapid Code	Borrowing Requests	Borrowing Filled	Borrowing Unfilled	Percent Filled	Percent Unfilled	Average Filled TAT (Hours)	Average Unfilled TAT (Hours)
AAA	12	7	5	58%	42%	13.1	8.4
ALM	39	20	19	51%	49%	8.2	1.3
ATUOW	1	0	1	0%	100%	0.0	8.0
AUM	52	46	6	88%	12%	10.5	12.2
AZN	79	59	17	75%	22%	17.8	17.4
AZS	32	27	5	84%	16%	12.3	3.4
AZU	96	90	6	94%	6%	5.9	7.2
BOS	30	23	11	77%	37%	20.9	20.0
BUF	14	12	1	86%	7%	16.3	0.3
BXM	68	52	14	76%	21%	13.0	8.5
CBY	1	1	0	100%	0%	18.7	0.0

If we click the “+” sign instead of the hyperlink, the **daily** statistical information for March will display.

Year	Month	Date	Branch	Request Type	Borrowing Requests		Percent Filled		
					COF	System Average	Borrowing Filled	COF	System Average
<input type="checkbox"/> Fiscal 2014					12,464	2,216	11,576	93%	94%
	<input checked="" type="checkbox"/> Apr				505	75	383	76%	83%
	<input type="checkbox"/> Mar				1,707	282	1,601	94%	94%
		<input checked="" type="checkbox"/> Mon 3/31/2014			42	16	39	93%	95%
		<input checked="" type="checkbox"/> Sun 3/30/2014			32	4	29	91%	95%
		<input checked="" type="checkbox"/> Sat 3/29/2014			54	2	54	100%	95%
		<input checked="" type="checkbox"/> Fri 3/28/2014			131	9	119	91%	95%
		<input checked="" type="checkbox"/> Thu 3/27/2014			64	11	59	92%	95%
		<input checked="" type="checkbox"/> Wed 3/26/2014			75	12	74	99%	95%
		<input checked="" type="checkbox"/> Tue 3/25/2014			98	11	88	90%	95%
		<input checked="" type="checkbox"/> Mon 3/24/2014			103	17	100	97%	94%
		<input checked="" type="checkbox"/> Sun 3/23/2014			22	4	22	100%	95%
		<input checked="" type="checkbox"/> Sat 3/22/2014			2	1	2	100%	94%
		<input checked="" type="checkbox"/> Fri 3/21/2014			53	9	51	96%	95%
		<input checked="" type="checkbox"/> Thu 3/20/2014			31	10	30	97%	94%
		<input checked="" type="checkbox"/> Wed 3/19/2014			28	11	26	93%	95%
		<input checked="" type="checkbox"/> Tue 3/18/2014			56	11	54	96%	94%
		<input checked="" type="checkbox"/> Mon 3/17/2014			65	16	60	92%	95%
		<input checked="" type="checkbox"/> Sun 3/16/2014			2	4	2	100%	94%

Very detailed! But it gets better....

Let’s click the + sign for Monday, March 31st. Here, because we originally clicked “Select All” in the Branch box when designing our report, we see the breakdown of our **borrowing requests by branch for this day**. 42 items were requested.

In the example below, you see that Colorado State’s EJournal branch and Storage branches show zero requests. These branches are lending branches only. You might see something similar in your statistics if you have lending only branches.

<input type="checkbox"/> Fiscal 2014					12,464	2,216	11,576	93%	94%
	<input checked="" type="checkbox"/> Apr				505	75	383	76%	83%
	<input type="checkbox"/> Mar				1,707	282	1,601	94%	94%
		<input checked="" type="checkbox"/> Mon 3/31/2014			42	16	39	93%	95%
			<input checked="" type="checkbox"/> EJournals		0	-	0	0%	-
			<input checked="" type="checkbox"/> Morgan Library		42	-	39	93%	-
			<input checked="" type="checkbox"/> Storage		0	-	0	0%	-

How detailed do we go? Turn the page and find out!

Let's drill down into these statistics one step further by clicking the "+" next to "Morgan Library."

<input type="checkbox"/> Fiscal 2014				12,464	2,216	11,576	93%	94%
	<input checked="" type="checkbox"/> Apr			505	75	383	76%	83%
	<input checked="" type="checkbox"/> Mar			1,707	282	1,601	94%	94%
		<input checked="" type="checkbox"/> Mon 3/31/2014		42	16	39	93%	95%
			<input checked="" type="checkbox"/> EJournals	0	-	0	0%	-
			<input checked="" type="checkbox"/> Morgan Library	42	-	39	93%	-
			<input checked="" type="checkbox"/> Storage	0	-	0	0%	-

Below we see that on Monday, March 31st, 2014, the Morgan Library branch at Colorado State University requested 42 articles, zero books and zero book chapters. Of those 42 articles, 39 were filled resulting in a 93% fill rate. We see entries for books and book chapters because we clicked "Select All" in the Request Type box when designing our report. You could choose to display only article requests or a combination of the three (articles, books, book chapters) if you prefer.

<input type="checkbox"/> Fiscal 2014				12,464	2,216	11,576	93%	94%
	<input checked="" type="checkbox"/> Apr			505	75	383	76%	83%
	<input checked="" type="checkbox"/> Mar			1,707	282	1,601	94%	94%
		<input checked="" type="checkbox"/> Mon 3/31/2014		42	16	39	93%	95%
			<input checked="" type="checkbox"/> EJournals	0	-	0	0%	-
			<input checked="" type="checkbox"/> Morgan Library	42	-	39	93%	-
			Article	42	-	39	93%	-
			Book	0	-	0	0%	-
			Book Chapter	0	-	0	0%	-

This issue of Rapid Rocks has discussed *Summary Statistics* from fiscal year overview, to specific month, to specific day, to borrowing branch and, finally, to the type of borrowing requests submitted by branch by day.

We pride ourselves on the depth and accuracy of Rapid's statistics, and hope you've found this issue of Rapid Rocks useful and interesting. The May 15th Rapid Rocks issue will continue our statistical tutorial by discussing the Rapid's "Detail Data" reports.

If you have any questions about statistics or anything else Rapid or suggestions for Rapid Rocks topics, please send an email message to the Rapid team at: rapidstaff@rapidill.org.



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